

# General Customer Support

## How do I return a defective item?

Please contact us as soon as possible about any defective items. A defective item must be reported within 7 days to our customer service upon receipt. The defective item should be retained and repackaged for carrier pick up. A return authorization will then be issued for the warranted claim.

You may contact us either by email at [support@nadascientific.com](mailto:support@nadascientific.com) or by calling us at 1-800-799-6232 or 518-297-3208.

Unique solution ID: #1005

Author:

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