

General Customer Support

What does NADA Scientific® Certified mean?

Products marked with the NADA Scientific® Certified logo are items that have additional benefits to the customer:

1. Extended 1 year warranty in addition to the standard manufacturer warranty of 1 year.
2. Extra spare parts are stocked for rapid shipment within 10 days of order confirmation.
3. These products are OEM (Original Equipment Manufactured) by NADA Scientific.
4. Guaranteed delivery date at the time of order confirmation and acceptance. If we cannot deliver as promised, we will waive the shipping costs.
5. When necessary, complimentary on-site installation.

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